How to Ask a Question

This guide demonstrates how to ask a question on the Answers forum.
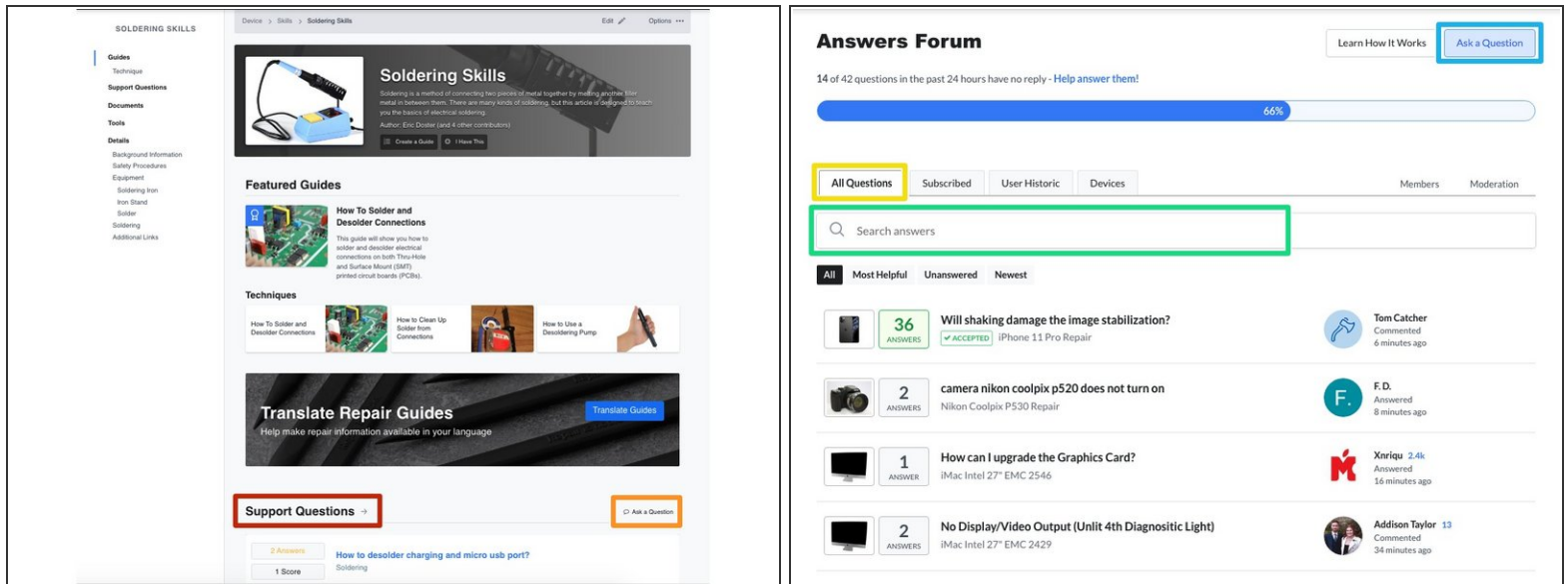
Written By: iRobot

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INTRODUCTION

This guide demonstrates how to ask a question on the Answers forum.

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Step 1 — Access Answers

- You can ask a question in 2 ways:
  - (i) Navigate to the **device** page relating to your question topic.
    - Scroll down to the **Support Questions** section on the page. Browse the existing questions related to this category to determine if your question has already been asked and answered.
    - If not, click on the **Ask a Question** button on the right side of the page.
  - (i) Navigate to the [Answers Forum](#).
    - This page defaults to the **All Questions** tab. Browse through all questions to determine if your question has already been asked and answered.
    - You can also **search** all questions for related topics.
    - If you don't see your question, click on the **Ask a Question** button in the upper-right of the page.

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Step 2 — Create a Question

- Choose the **Device** under which your question would be best placed. The more specific of a device you can choose the better.

- Enter your short <u>descriptive</u> **Question Title**.

- Include any additional information in the **Description** text box. The following things are extremely helpful for the community to know about your problem:

  - The symptoms of your problem.

  - Troubleshooting you've already tried.

  - Images of the device, symptoms, broken/damaged areas. ([Click here](#) to learn more about our **Media Manager**.)

- When you complete all of the fields above, click on the **Preview Your Question** button.

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Step 3 — Preview and Post Question

Preview

POSTED: 41 SECONDS AGO

Can't connect to an external display

Amber Taus
@amber
Rep: 2.8k
17 10 57

Hi iFixit,

Starting today, my laptop won't connect to my external display. It's worked every day until now. I've been using my display/cable/laptop setup for a little more than a year (so it has worked in the past.)

So far I've tried:

- Rebooting my computer
- Using a different HDMI to Mini DisplayPort cable
- Looking in the port to make sure it's clean

Do you have any suggestions on what I should try next?

Thank in advance!

Submit Question

- **Preview** your question to check for typos, errors, or missing information.

- If you are satisfied, click on the **Submit Question** button.

- Your question will post to the Answers page to await an answer.

  - ⓘ You will be notified when answers or comments are submitted for your question. (Click here to learn more about our **Notifications Overview**.)

For more information about our Answers Forum, head over to our Answers Overview Page.

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