



How to Respond to a Question

This guide demonstrates how to respond to a...

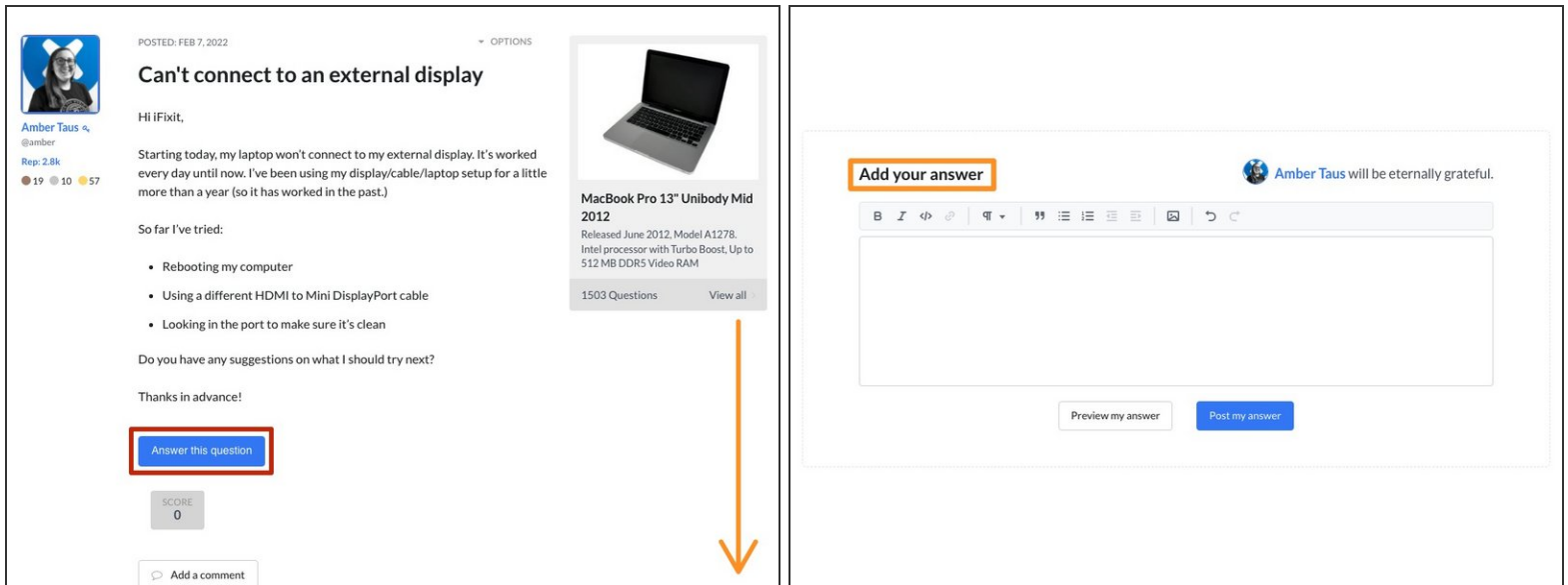
Written By: iRobot



INTRODUCTION

This guide demonstrates how to respond to a question on the Answers forum.

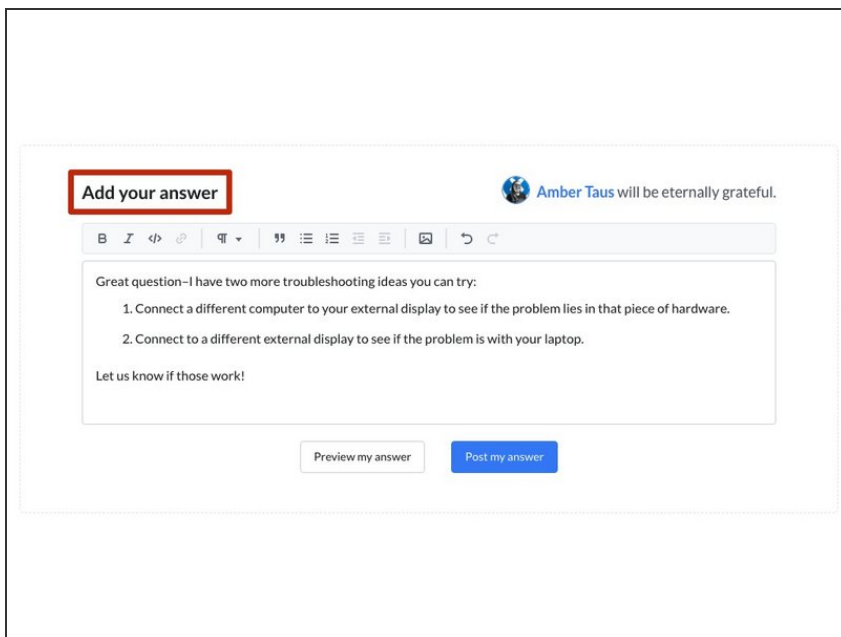
Step 1 — How to Respond to a Question



The image shows two parts of the iFixit forum interface. On the left is a question titled "Can't connect to an external display" posted by Amber Taus. The question text describes a laptop connection issue and lists troubleshooting steps already tried. A red box highlights the "Answer this question" button at the bottom. To the right of the question is a product card for a "MacBook Pro 13" Unibody Mid 2012". On the right is a modal window titled "Add your answer" with a rich text editor and "Preview my answer" and "Post my answer" buttons.

- Locate a question that you want to answer. You can submit an answer to the question in two ways:
 - Click on the **Answer this question** button.
 - Scroll to the (almost) bottom of the page until you find the **Add your answer** text field.

Step 2

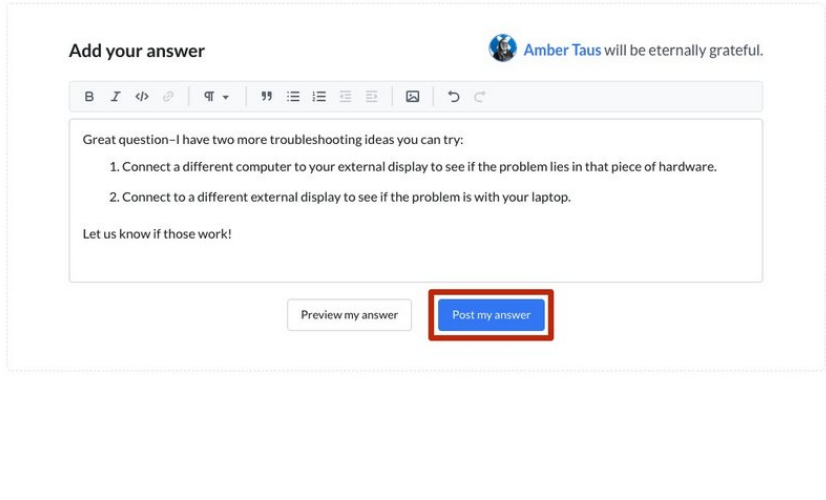


The image shows the "Add your answer" modal with a sample response. The response text is: "Great question—I have two more troubleshooting ideas you can try: 1. Connect a different computer to your external display to see if the problem lies in that piece of hardware. 2. Connect to a different external display to see if the problem is with your laptop. Let us know if those work!". The "Add your answer" text field is highlighted with a red box.

- Type your response in the **Add your answer** text field.

Step 3

- Once you are satisfied with your response, click on the **Post my answer** button.



The screenshot shows a web form titled "Add your answer" with a user profile header for "Amber Taus" and the bio "Amber Taus will be eternally grateful." Below the header is a rich text editor toolbar with icons for bold, italic, code, link, quote, bulleted list, numbered list, table, image, and undo. The text area contains the following content:

Great question—I have two more troubleshooting ideas you can try:

1. Connect a different computer to your external display to see if the problem lies in that piece of hardware.
2. Connect to a different external display to see if the problem is with your laptop.

Let us know if those work!

At the bottom of the form are two buttons: "Preview my answer" and "Post my answer". The "Post my answer" button is highlighted with a red rectangular border.

For more information about our Answers Forum, head over to our [Answers Overview Page](#).